

Windows Management Experts Managed Services

Windows Management Experts, Inc. (WME) is a leading system integrator for the Microsoft Infrastructure and Cloud solutions. At WME, we are committed to transforming IT operations for businesses of all kinds. We understand that, regardless of your FTE count or the size of your client base, your IT Department is just as vital!

Managed Services

- **Basic Remote Support**
Tier I Troubleshooting
- **27/7 System Monitoring**
Outage Alerts
- **Asset Inventory Tracking**
Detailed Monthly Reports
- **Security Services**
AV & Malware Scanning
- **Patching**
Windows & MS Office Updates

Managed Services PREMIUM

Everything in our standard package and...

- **OS Refresh**
Return to Factory Defaults
New OS Installation
- **Software Delivery**
Local Application Installs
SaaS Solution Deployment & Setup
- **IT Help Desk**
10+ Hours Prepaid Tech Support
- **Vendor Management**
Work with any 3rd-Party App Provider

Additional Services

Available a la carte!

- **Microsoft Application Services**
Tier III Application Support
- SharePoint
- Azure
- Office 365
- Microsoft Exchange
- **Secure Managed Backups**
Managed Backups
On-Demand File Restore
- **Technical Project Consulting**
- Microsoft Infrastructure Projects
- HIPPA & GDPR Assessments
- New Hardware Setup
- **Strategic Infrastructure Planning**
- **CFO-Level IT Budget Consulting**

Why WME?

- 30 Years combined experience! We are a leader with over 100+ production implementations under our belt. We know how to get the job done!
- Plugged in to the System Center community, including the product team, partners, and practitioners.
- Senior level technical expertise to ensure proper configuration and integration across the System Center Suite.
- Unique methodologies developed in over 10 years of IT Service Management tooling work.
- Network of MVP partners that can "go deep" where you need it.
- SBE Business Certified - Self Certified by the Small Business Administration (SBA)
- Established in February 2008
- Privately held and entirely debt-free corporation
- Microsoft Certified Partner with Gold Competency in Cloud Platform, Cloud Productivity, Datacenter and Windows & Devices
- Exhibitor at the Microsoft Management Summit 2011
- Member of the System Center Alliance program
- Speakers at multiple user groups

